

The Community Care Collaborative

Central Health and the Seton Healthcare Family partnered in 2013 to create the **CCC** to knit together fragmented pieces of the local health care system.

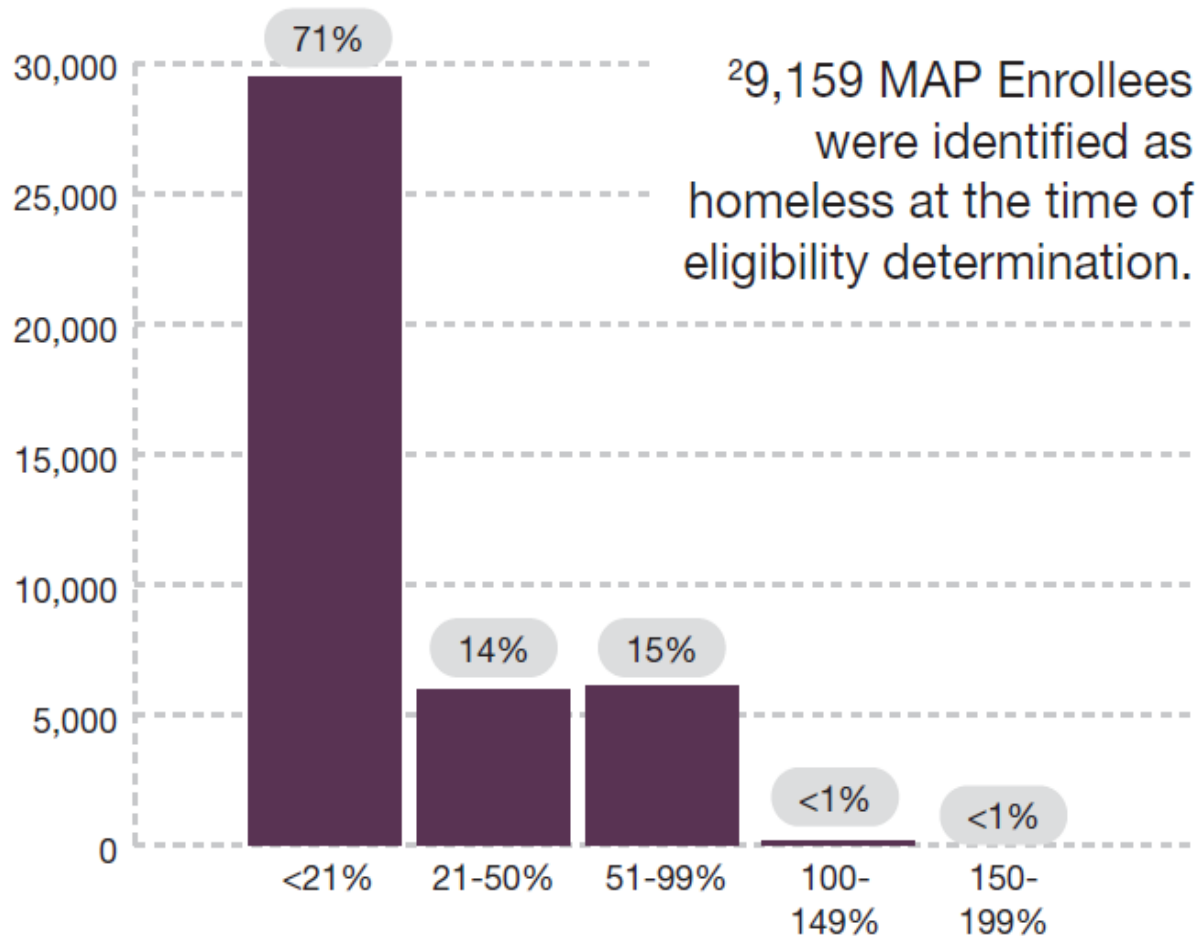
Central Health provides financial support to the CCC as well as matching federal dollars



Seton provides financial support and health care services including specialty care to the CCC

The **Community Care Collaborative** is equipped to develop new, innovative and cost-effective health care delivery to serve the safety net population in Travis County

MAP Enrollees FPL²



DRAFT



CENTRAL HEALTH

Medical Access Program, Sliding Fee Scale and Seton Charity Care Patients (95,578)

Clinical Characteristics, FY 2016



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CHRONIC CONDITION SEGMENTS

	% of Total Patients	
Hypertension	20,433	21%
Behavioral Health/Substance Abuse	17,075	18%
Diabetes	11,993	12%
COPD	4,527	5%
Renal Failure	1,917	2%
Cancer	1,553	2%
Heart Failure	1,184	1%

To identify patients whose care needs are particularly complex, the CCC combines similar diseases into chronic condition groups. Patients can have a diagnosis in more than one group, so numbers should not be added. Percentages do not add up to 100% because many patients do not have any diagnoses in a chronic condition group.

14,863 (or 15.6%) of patients have a diagnosis in two or more chronic condition segments.

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CENTRAL HEALTH

CCC Transportation Resources and Activities

November 20, 2017

Stephanie McDonald, Chief of Staff – Central Health



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CCC Resources and Activities



Medical Management care coordination and support

- Case manager performs comprehensive patient assessment of patient barriers to health, including transportation
- For eligible patients, CCC provides:
 - Taxi vouchers
 - Bus passes
 - Coordination with caregivers for transportation support
 - Assistance with completion of CapMetro access applications and application status follow-up



RideAustin Transportation Pilot

- CCC was awarded a \$50,000 Transportation Empowerment Fund grant
- Goal is to optimize patients' health by reducing barriers to accessing healthcare
- Will partner with RideAustin and UT Dell Medical School to provide high-need patients with free transportation to medical appointments and pharmacies.

Specialty Care Projects

- Developed scripts for CCC referral management team to proactively identify transportation needs during appointment scheduling
- Warm hand-off to the CCC Medical Management team occurs for patients who require transportation assistance

Thank You

www.ccc-ids.org



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